



**PEOPLE'S ACTION PARTY
TAMPINES GRC
TAMPINES NORTH BRANCH**

Blk 444 Tampines Street 42 #01-136 Singapore 520444 Tel: 67822177 Fax: 67835648

Your Ref:
Our Ref: TN11680-S8222144A

Date: 19/05/14

TAMPINES FAMILY SERVICE CENTRE
BLK 470 TAMPINES STREET 44
#01-194
SINGAPORE 520470

Dear Sir/Mdm,

FAMILY DISPUTE

At my Meet-The-People-Session, I was approached for assistance by my constituent:

Name: CLARENCE

SELVARAJ

NRIC: S A Phone:

Address:

The brief facts of this case presented to me are as follows:

Mr Clarence came to see me regarding his intention to withdraw his name from his mother's HDB 4 room unit. As he is getting married with his fiancée who is 3 months pregnant, he needs to purchase a resale flat immediately in order to settle down with a family.

He has visited the HDB and has been told by the officer that he is unable to withdraw his name and claim back his money contributed in his mother's unit. The only alternative is to downgrade his mother's unit but unfortunately she doesn't agree with the suggestion.

He does not want to force the issue but would like your assistance in clearing the dispute between him and his mother.

I would be grateful if you could look into this case and assist wherever possible.

Please reply directly to the above with a copy for my record. Thank you.

Yours faithfully

Baey Yam Keng
MP For Tampines GRC



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Blk 444 Tampines Street 42 #01-136 Singapore 520444 Tel: 67822177 Fax: 67835648

Your Ref:

Our Ref: TN11887-S8222144A

Date: 23/06/14

MINISTRY OF NATIONAL DEVELOPMENT
5 MAXWELL ROAD, #21-00, #22-00
TOWER BLOCK MND COMPLEX
SINGAPORE 069110

Dear Sir/Mdm,

APPEAL TO WITHDRAW NAME FROM HDB FLAT

At my Meet-The-People-Session, I was approached for assistance by my constituent:

Name: CLARENCE J

NRIC: S A Phone:

Address:

The brief facts of this case presented to me are as follows:

Mr Clarence came to seek help with regard to his intention to withdraw his name from his and his mother's HDB 4 room flat. As he is getting married with his fiancée who is 4 months pregnant, he needs to purchase a resale flat immediately in order to settle down with a family.

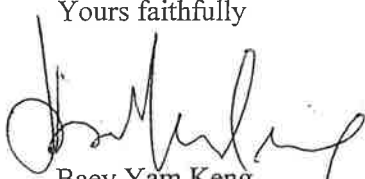
He has visited the HDB and has been told by the officer that he is unable to withdraw his name and claim back his money contributed in his mother's unit. The only alternative is to downgrade his mother's unit but unfortunately she does not agree with the suggestion. Mr Clarence has sought help from Tampines Family Service centre to mediate the situation and clear the dispute. However, his mother insisted that she would never sell her flat and walked out of the room after 10 minutes into the session. However, he is very keen on settling down and hopes to own his own flat.

If the above option is not possible, he would be grateful if HDB would allow him to rent a flat so that he could start his family.

I would be grateful if you could look into this case and assist wherever possible.

Please reply directly to the above with a copy for my record. Thank you.

Yours faithfully



Baey Yam Keng
MP For Tampines GRC

Clarence Raj

From: Clarence Raj
Sent: Monday, 4 August, 2014 11:53 AM
To: 'btmadmin@mailbox.hdb.gov.sg'
Cc: 'ykbaey@gmail.com'
Subject: TM/8106-0291-1-39
Attachments: 20140804112610.pdf

Dear Mr. Tan Kok Lam,

Refer to attached letter dated 15 July 2014, Paragraph no.3, In the first place, the only reason why I agreed to put my name in was because I was told by your officer handling the case, that this is a new scheme for children to help their parents when our parents do not have enough in the CPF account for payment of their flat. I was not told that in order to withdraw my name, there would be complications like these. If these were explained to me clearly in the first place, I wouldn't have agreed to this. To make further sense, why we came to this point for me to put my name in was because my mum has no money in her CPF to finance her HDB loan. If in the first place she is stuck in this manner, it would obviously tell me that there is no way I can withdraw my name in future as my mum would not have any means of paying me the sum that I have used to pay for her flat. As such it would clearly tell me that I would be stuck in this situation unless my mum decides to sell the house. All these was not explained by your officer. She just told me it's a new scheme to help our parents and I can withdraw my name anytime I want and whatever I paid would be returned into my account. She did not explain clearly that my mum would have to pay me back. Based on what your officer explained to me, I agreed. If I had known of all the conditions which was not made know to me then, I wouldn't have put myself in this situation.

When I went down to HDB Tampines Branch and ask to see the officer who handled my case, I was told that the records are in the store room and not easy to retrieve and as such it's not possible to know who handled my case. I am really shocked to hear this from a government organization. If HDB is an ISO certified company all records would and could be traceable or retrieved. For god sake its 2014 and not the 90's or the 80's. I have a witness with me as my brother in law accompanied me to the HDB branch on that day. Why must I be the one to bear the cost of this situation when all these were not made clear to me first?

I believe policies are made to help people as well as benefit the organization.

And Lastly, I'm fully aware that HDB is not in a position to resolve the differences between my mum and me. I understand that solely personal family matters.

Thanks

Clarence Raj


Subject: [No Subject]

From: clarence raj

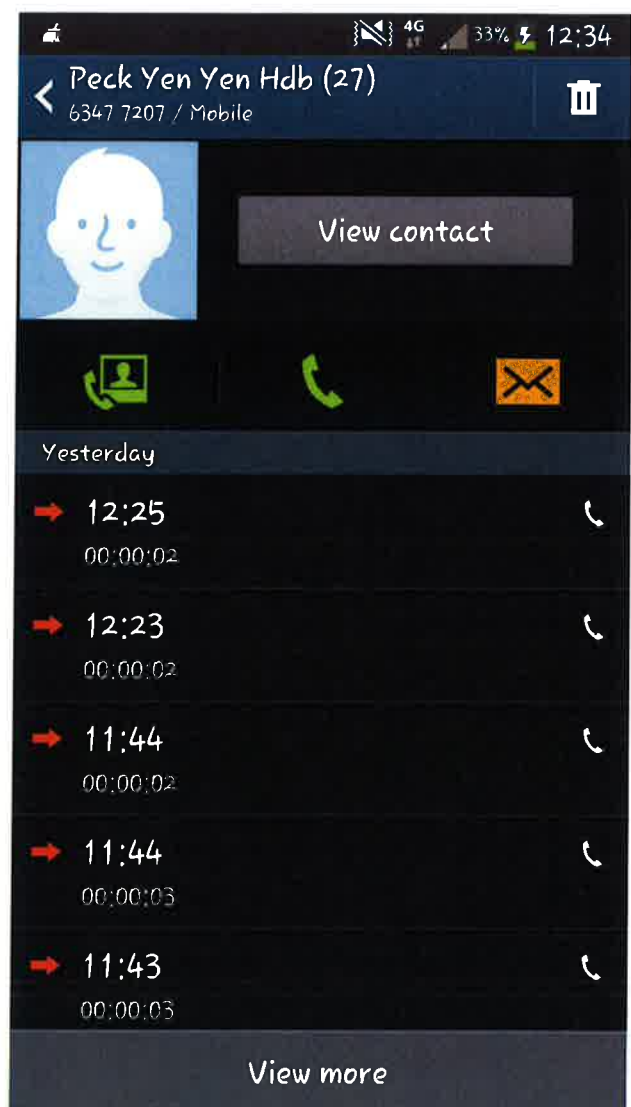
To: mnd_hq@mnd.gov.sg;

Date: Sunday, 9 November 2014, 11:39

Dear MND,

Im in a situation because of your staff (HDB) not explaining the matter properly. I have wrote in few times to HDB but there seem to be no reply on the action taken on the staff involved or at least an investigation into this matter. Pls refer to attached earlier correspondence. Now my wife and my soon to be born son have to suffer as we cant get our own house. When asked I was simply told that they do not have the records of the officer who handled my case as the "records are in THE STORE  room" Something i shouldn't hear from a government organization let alone an ISO certified on. If there is still no reply or pursue into this matter, I will be bring my story to the press. Hopefully some fellow Singaporeans could help me since the government in my opinion, is trying to cover up this matter with the reason "Records are in the storeroom and we cant trace who is the officer" and no action taken or no inquiry into the staff who handled my case.

Best Regards,
Clarence Raj



On 21/1/15 and 20/1/15. Called the office in charge numerous times but no answer that I had to take a day off from work to go down to HDB Tampines to look for her.