#### BY E-MAIL ONLY

16 June 2014

#### **Grace Tan**

Dear Madam

### **DATA REGISTER PTE LTD ("DRPL")**

- 1. We act for Data Register Pte Ltd, previously known as Company Register Pte Ltd ("our client").
- 2. We are instructed that you have made postings on your website that are highly defamatory of our client. Your defamatory postings and comments amount to libel and have lowered our client in the estimation of right-thinking members of society. Our client has suffered serious damage to its reputation.
- 3. We are further instructed that:
  - a. On or about 9 June 2014, you had made a posting on your website titled "Singapore Company Register Business Owners BEWARE!" ("the Website posting"), in which you attached a copy of a letter allegedly sent to you, from Company Register Pte Ltd.
  - b. In the Website posting, you alleged that the letter constituted a "threat[s]", and that "[T]he entire setup makes it appear linked to ACRA. And if you miss the disclaimers on the site, too bad for you".
  - c. Further, in the same Website posting, you referred to our client as a "fake entity", and questioned why it does not "do business in a legal, ethical and moral way".
- 4. Screenshots of the Website posting are enclosed with this letter. The statements you have made in the Website posting are defamatory as in their natural and ordinary meaning, you have suggested that our client, is a fake entity and threatens recipients of its letters. Further, you have suggested that our client is carrying out business which is not legal, ethical and/or moral.
- 5. With no prejudice to any of its rights, we are instructed by our client:
  - a. That it does maintain a private database known as the Singapore Company Register;

b. That the heading "Company Register" is merely a logo, which our client is in every way entitled to use, without allegations of fraud against it; and

- c. That in the last paragraph of the very letter reproduced, our client has stated clearly that it is "a database for Singapore companies... which is operated by Data Register and not by the Accounting and Corporate Regulatory Authority of Singapore". Further, in the same paragraph, the reader is "advise[d]... to review all disclaimers, terms and conditions upon log[ging] in at our website before verification".
- Any person visiting our client's website would be informed that our client only represents to provide a service namely, hosting a database for Singapore companies and other business entities. Clearly, the very letter which you rely on to claim that our client's website is a "setup" which "makes it appear linked to ACRA", contains clear words informing the reader that is it not in fact related to ACRA. It then follows that there is little or no basis for you to suggest that our client is doing business in a way which is not legal, ethical or moral.
- 8. Notwithstanding the reputational damage suffered by our client, our client is prepared to let the matter rest if you agree to immediately, and with no further delay:
  - a. Retract and remove the Website posting entirely from your website, as well as any similar defamatory statements made on any other websites or physical media, whether cached or not;
  - b. Publish an apology retracting the defamatory statements in the form annexed to this letter ("the Apology") by posting the Apology on your website and blog, as well as on any other websites or physical media that you have made the defamatory statements on;
  - c. Undertake to never repeat the defamatory statements in the posting, whether verbally or in writing;
  - d. Undertake to inform persons whom you are aware have read the posting ("all other recipients of the posting"), of the Apology, and ask that they remove all defamatory statements that they have made about our client, whether on their own or by reposting the Website posting, or any part thereof; and
  - e. Provide us with evidence of the publication of the Apology and your informing of all other recipients of the posting of the Apology and requesting that they remove any and all repetitions that they have done of the defamatory statements.
- 9. Please let us know by <u>5.00PM on 17 June 2014 (Tuesday)</u> whether you are agreeable to the terms set out above. If so, the Apology must be published and the fact of this publication along with evidence that you have informed all other recipients of the posting, of the Apology and asked them to remove any and all repetitions that they have done of the defamatory statements, duly notified to us by <u>5.00PM on 18</u> <u>June 2014 (Wednesday)</u>. The signed and dated original of the Apology must also be conveyed to us by <u>5.00PM on 18 June 2014 (Wednesday)</u>.
- 10. We have our client's instructions to commence legal proceedings against you if we do not receive a satisfactory response from you by <u>5.00PM on 17 June 2014 (Tuesday)</u>. In such situation, our client will seek damages against you and legal costs to the full extent of the law.

## **ANNEX**

## **APOLOGY TO DATA REGISTER PTE LTD**

I,, the owner of
http://workingwithgrace.wordpress.com and the author of the post found at
http://workingwithgrace.wordpress.com/tag/data-register-pte-ltd/, unreservedly apologize
to Data Register Pte Ltd ("DRPL"), for making defamatory remarks about DRPL on my
website. I confirm that DRPL has informed all recipients of its letters and all visitors to its
website that it is not in any way related to ACRA, and further, that DRPL has not done
business in a way which fall shorts of legal, ethical and moral standards required.
I hereby undertake that I will not make any further defamatory statements about
DRPL.
Dated this day of June 2014.
Name:
NRIC:

## **Working With Grace**

Award-Winning Singaporean Business And Lifestyle Blogger! :D





Posted on June 9, 2014 

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# Singapore Company Register – Business Owners BEWARE!

